

# Our Social Work Promise



**At Essex County Council we want our social workers to be the best they can be. Our promise to all children and young people sets out what you can expect when you have a social worker.**

**We promise to:**

- 1** Spend time with you and get to know you
- 2** Listen to you and learn from you
- 3** Help you understand what is happening
- 4** Ask where you would like to meet
- 5** Work with you and your family to overcome problems
- 6** Work with your school to help you achieve your best
- 7** Ask you if you would like to be involved in meetings about you
- 8** Help you understand when our time working together will come to an end

Developed with  
Essex children  
and young  
people

**APPROVED**



Visit us at <https://consultations.essex.gov.uk/involvement/social-work-promise> to tell us how well we are doing at keeping our promise.

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